



High Class MRO Inc.
10180 NW South River Dr Medley, FL 33178
PH: 786-904-9920 Federal ID# 92-0746982
www.highclassmro.com – info@highclassmro.com

WARRANTY POLICY

This Warranty Policy is offered by **HIGH CLASS MRO INC.(HCM)** in respect to aircraft articles which is **INSPECTED, TESTED, REPAIRED** or **OVERHAULED** by **HCM** as per customers instructions. **HCM** warrants that subject to all the terms of this warranty, the article will be free from defects resulting from:

- Faulty Workmanship by **HCM** during the Repair or Overhaul.
- Faulty materials in spare parts used as replacements during the repair and or Overhaul.

INSPECTED / TESTED – All Repairs that leave HCM with a INSPCETED / TESTED TAG are subject to 30-day warranty period, limited on install from the issued date of authorized release certificate. On units that are only bench tested or inspected and found to be within tolerance as described by manufacturer’s specifications. HCM will not be held responsible for any warranties after 30 days.

REPAIR- All Repairs that leave HCM with a REPAIRED TAG are subject to a 6 Month limited Warranty Period from the issued date of authorized release certificate. All units are tested and functionality verified as described in manufacturers specifications to be released. Warranty only Covers Parts that are replaced upon the time of repairs. **(Piece Parts Supplied by Customers are not covered under HCM Warranty)**

OVERHAUL- All Repairs that leave HCM with a OVERHAUL TAG are subject to a 12 Month Limited Warranty period from the issued date of authorized release certificate. All units are tested and functionality verified as described in manufacturers specifications to be released. Warranty only Covers Parts that are replaced upon the time of repairs. **(Piece Parts Supplied by Customers are not covered under HCM Warranty)**

NO FAULT FOUND RETURNS - If a unit is examined by HCM under a warranty claim and found to meet all manufacturers’ test specifications, the Customer will be responsible for the Bench Test and Certification along with shipping cost. Warranty is limited to those items/parts related to previous repairs. **(Piece Parts Supplied by Customers are not covered under HCM Warranty)**

Warranty will be considered void if any of the following conditions exist:

1. External damage.
2. If the component has been subjected to improper usage, mistreatment, tampering, been repaired/alterd at another repair facility or if any attempt is made to repair the component.
3. Tampered or altered HCM warranty seals and/or safety wire.
4. Defects resulting from improper use or installation.
5. If warranty times mentioned in HCM Warranty Policy have elapsed.
6. If the customer has failed to pay for the service as agreed.
7. if component has been damaged in shipping transit.

(Continued)

Repair with Class!

FAA#HCRR499E EASA# EASA.145.8131 UK CAA# UK.145.50866



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Warranty will be considered void if any of the following conditions exist (continued):

Components that fail must be returned to HIGH CLASS MRO INC at the customer expenses within 30 days after failure. Warranty will be denied if the component has not been reported to HIGH CLASS MRO INC as a defective and or shipped outside of the stipulated time frame. (HCM is not responsible for any shipping cost)

Coverage

HIGH CLASS MRO INC (HCM) must verify and confirm the validity of any claim under warranty. If customer warranty claim is verified and accepted, HCM will repair at no charge. Any component claimed under warranty shall be returned properly and safely packaged to HCM. Following the warranty repair by HCM the warranty period shall be reset from the date the new Authorized Release Certificate is issued.

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